

# Jeremiah's International Trading Company, Inc

## Terms & Conditions

At Jeremiah's International Trading Company (JITC/AACTV), we strive to make shopping an exciting and fun experience for all. We combine the thrill of game showing and shopping with bonafide auctions. Our return policy has been designed to be fair to all bidders. If a customer is not 100% satisfied with their item and wishes to return it they may do so. Please review the restrictions and return policy below.

These Terms and Conditions were reviewed at the time of registration, please sign, date, and return. If you have any additional questions or concerns please call us at 727-220-2205 or 1-877-444-1195.

**BINS:** Items sold as "Buy it Now" with a price that usually ends in \$.97 have a full money back guarantee and can be returned for a full refund within 10 business days of the customer's receipt of the merchandise as (unless item was sold as non-returnable/ non-refundable).

**Auctions:** Jeremiah's International Trading Co. is a licensed and bonded auction house, as with any licensed auction house, there are restrictions and penalties for returns, refusals, and cancellations.

**Items that are purchased on the live auction have a 10 day inspection period.** If it is deemed that the item is not as described during the auction, a full refund will be issued after the conformation of the claim. Auction items that are returned or cancelled for any other reason are subject to a 10% restocking fee at a minimum of \$10, which covers the cost of re-auctioning the item and the 10% buyer's premium is non-refundable.

**Offers:** Items with a price that end in \$.50 are subject to a 10% restocking fee if they are returned or cancelled. These items have been sold at a reduced price and made unavailable for another bidder to pay more at the buyer's request.

All items must be paid for at the time of purchase. Declined purchases are held for 24 hours and then cancelled. Cancellation fees apply unless other arrangements were made.

**Restrictions:** Items that have been modified cannot be returned for any reason including: sized rings, mounted stones, custom orders and alterations. Removed tags or worn items may not be returned for any reason. Services are non-refundable including: appraisals, certifications, and grading.

**Return process:** In order to receive your refund, signed terms and conditions must be on file. Contact customer service to issue a return merchandise authorization code, write the RMA code on the outside of the box. Include the RMA code and your reason for return on a separate sheet. Returns are processed within 15 business days following the receipt of the return.

**Shipping Rules:** Shipping cost is non-refundable unless the item was misrepresented. All orders are shipped to the credit card verified address only. Please ensure that we have proper credit card addresses on file. We cannot ship to an address that is not on file with the credit card company.

**Damages Items:** If you have received a damaged item, are missing an item, or any shipment occurred damages, please save the box and packing material then call our Customer Service within 3 days of receipt of the item. Customer Service will file a claim with the shipping company. If a replacement for the item is available, the item can be reshipped. If not, a refund will be issued depending on the result of the investigation with the shipping company. Claims with Fed-ex, UPS, and USPS can take from 3-6 weeks to resolve.

**CALLS RECORDED:** To maintain the highest level of service, JITC/AACTV records all phone calls. Bidders hereby agree to all call recordings, accept that all verbal authorizations shall be binding for all bids placed, and agree to and accept all terms and conditions of each sale. Buyer further agrees that buyer expressly authorizes JITC/AACTV to charge the cardholders credit card for any and all purchase transaction.

**Initial Initial**

**PLEASE SIGN BELOW INDICATING THAT YOU HAVE READ AND UNDERSTOOD THESE TERMS AND CONDITIONS**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Print Name**

\_\_\_\_\_  
**Date**